

# Mobile Capped 11

Is your mobile phone your key to keeping in touch?

If your mobile is your main form of communication – phone calls, emails, internet connectivity – then our Capped 11 plans are for you.

Capped 11				
Plan name	C29 - 200	C49 - 1000	C79 - 2000	C129 - 4000
Monthly fee	\$29	\$49	\$79	\$129
Calls included*	\$150	\$500	\$900	\$2,000
Included Data+ (MB)	200	1000	2000	4000
Excess usage charges+ (MB)	\$0.25			
Call cost* (per 60 sec block)	\$0.99			
Fleet Calls^ (per 60 sec block)	\$0.30			
Flagfall	\$0.385			
SMS charge	\$0.275			
MMS charge	\$0.55			
Voicemail	deposits	\$0		
	retrievals	\$0.99 per 60 seconds		

\* The following call types are not included: calls to satellite services, value added services (such as reminder and wakeup calls), video calls, operator assisted/directory assistance and Sensis® calls, Premium content calls (e.g. to 19 numbers), calls to 13, 1300 and 1800 numbers, international or international roaming calls, SMS to international mobiles, mobile messaging, paging services, and data usage (such as GPRS and EDGE).

Call costs indicated do not apply to the above types of calls. Please contact us for details of other charges.

^ Calls to mobiles on Community Telco accounts on the Optus network only.

+ Data usage is counted in kilobytes, where 1000KB = 1MB and includes both uploads and downloads.

Please turn over for full terms and conditions



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## Terms and conditions

1. All calls are charged in 60 second blocks.
2. Your data allowance sets out the amount of included data that you can download and upload in a billing month. If you exceed your plan's included monthly data allowance, excess usage will be charged at \$0.25 per MB or part thereof.
3. Actual network speeds, both upload and download, may vary depending on the type of device in use, the location and the number of users accessing the network at any given time. Upload speeds are slower than download speeds.
4. Standard rates apply when the monthly included calls and/or included data is exceeded.
5. At the end of each billing month any unused included calls and included data will be forfeited.
6. New customers are entitled to choose from a selection of hardware. The hardware must be obtained at the time of sign-up or it is forfeited. The hardware included within your plan is as specified on your application form and can only be purchased from us.
7. Plans available only to approved customers on a 24 month contract. Fees apply for early termination of a fixed term contract.
8. Minimum cost of C29 over 24 months is \$696, C49 over 24 months is \$1,176, C79 over 24 months is \$1,896, C129 over 24 months is \$3,096.
9. International roaming is charged at a rate levied by the overseas carrier plus a roaming charge. All incoming calls when roaming will incur roaming charges.
10. Telecommunications and internet products are provided by Community Solutions Australia Pty Ltd ACN 106 547 362 trading as Bendigo Bank Telco ('CSA'). CSA is not an authorised deposit-taking institution (or bank) and the acquiring of purchasing of telecommunications and internet products does not represent a deposit with, obligation or liability of Bendigo and Adelaide Bank Limited. Bendigo and Adelaide Bank Limited does not guarantee the performance of CSA or any of its products and services. Please refer to the Standard Form of Agreement and our Acceptable Use Policy for full terms and conditions at [www.bendigobank.com.au/community](http://www.bendigobank.com.au/community)

This price list is effective 8<sup>th</sup> April 2011. All prices include GST.

For full terms and conditions please refer to our Standard Form of Agreement and Acceptable Use Policy, copies of which are available at our website: [www.telco.bendigobank.com.au](http://www.telco.bendigobank.com.au). You must adhere to these terms when using this service.

**Call 1300 304 541 or visit  
[telco.bendigobank.com.au](http://telco.bendigobank.com.au)**

Community Solutions Australia Pty Ltd ACN 106 547 362  
Trading as Bendigo Bank Telco  
(CT0114) (04/11)